



PFI Rubbish Service, Inc.

74-5598 Alapa Street, Kailua-Kona, HI 96740

Phone: (808)329-3440 Fax: (808)329-5507

Website: www.pfirubbish.com

SERVICE RATES

Monthly rate for once per week service, starting at:

Kona and Holualoa	\$ 25.72	plus tax
Puuloa, Ihilani and Honalo	\$ 26.75	plus tax
Kealakekua, Captain Cook and Honaunau	\$ 29.84	plus tax
Waikoloa and Waimea	\$ 24.10	plus tax
Waikii Ranch	\$ 31.90	plus tax
Kohala Ranch, Kohala Estates and Kohala by the Sea	\$ 31.90	plus tax
Mauna Kea and Mauna Lani	\$ 24.69	plus tax

BILLINGS & PAYMENTS

We bill for service and cart rentals in advance of each service period. Extra bags, extra pickups and special pickups are billed in arrears and appear on your next bill. Service is billed Quarterly and all payments are due AT THE START OF EACH NEW SERVICE PERIOD. We offer a 10% discount when you select a Yearly billing cycle, or 5% discount with a Semi-Annual billing cycle. The bill must be paid in full by the due date to qualify for discount.

At initial sign up, we require a minimum payment of \$30.00 to start service, with the balance of initial billing due within 30 days. Future billings will be mailed 30 days before they are due and will be due at the start of each new service period.

We are able to accept MasterCard, Visa, Discover and American Express, as well as Electronic Check payments over the phone at (808)329-3440.

Online Payments can be made using a Credit Card or Electronic Check at www.PFIRubbish.com once your account is registered. Please refer to your bill for your Account Number and Unique Registration ID to complete the registration process. If you are unable to locate this information, please contact our office at (808)329-3440 and we will be glad to provide you with the necessary information.

If you prefer, you are welcome to mail your payments or come in to our office located at 74-5598 Alapa Street in Kailua-Kona for assistance. Checks and Money Orders should be made payable to **PFI Rubbish Service, Inc.** with the account number noted on the check.

OUR SERVICES

MANUAL SERVICE

Customers in a Manual Service area are allowed up to 90 gallons of rubbish per service day. That is either three 30-gallon or two 45-gallon cans or bags per pickup. Each service day the drivers record the number of cans/bags collected from each customer. The count is then averaged out over each calendar month and anything over the allowance per calendar month is billed at a rate of \$2.50 per extra bag.

AUTOMATED SERVICE

Customers in an Automated Service area are supplied with one 64 gallon can to use for the weekly rubbish collection. If your household will generate more rubbish than this, additional cans are available for \$4.00 per month for each additional can. Please contact the office at (808)329-3440 to request additional carts.

EXTRA PICKUPS

If you have regular weekly service, but need pickup on an alternate day, an extra pickup can be arranged. The rate varies and can range from \$6 to \$11 on days we are in your area, and up to \$40 on days that we do not service your area.

SPECIAL PICKUPS

We do provide Special Pickups for removal of oversized items such as furniture, cabinets, desks, beds, numerous boxes and appliances. Prices start at \$50.00 per load, plus \$1.00 per minute for loading and any applicable Landfill or Appliance Disposal Fees. Please call our office to inquire or make arrangements for this service.

CART RENTALS

For manual service, we do not require the use of cans or carts, therefore we recommend that you purchase your own cans if you prefer them. We suggest either three 30 to 33 gallon sizes or two 45 gallon size cans.

If requested, we do have our 65-gallon carts available for rent. This cart is made to fit the mechanical arm on our trucks and have wheels with attached lid. Please call the office for the rates in your area.

VACATION STOPS

If there is ever a time you will be away and do not require service, a credit can be applied to your account for those days. Please call our office in advance to request a vacation credit and we will be happy to credit your account accordingly.

Please feel free to call our office at 329-3440 any time you have questions or would like to start service at your residence.

Mahalo Nui Loa!
PFI RUBBISH SERVICE, INC.