



Information and Rules for Manual Refuse Collection

- Rates are for up to THREE large cans or bags of rubbish (30 to 35 gallon size) per pickup... or TWO 45-gallon sized cans. Extra bags will be billed at a rate of \$2.50 per extra 30-gallon bag.
- Rubbish needs to be placed CURBSIDE in an accessible place for our drivers, so that the truck can pull up next to your rubbish for loading. We prefer NOT to come onto your premises for fear of taking something you DON'T want to be thrown away!
- ALL RUBBISH MUST BE IN SEALED PLASTIC BAGS OR BOXES. LOOSE PAPER AND DEBRIS WILL FLY AWAY THE MINUTE YOUR CAN IS OPENED AND WE HAVE NO CHOICE BUT TO LEAVE IT BEHIND. YOUR KOKUA IS NEEDED AND GREATLY APPRECIATED.
- Only household rubbish & yard trimmings can be picked up in the rubbish truck. Special pickups need to be arranged for oversized items such as furniture, wood and appliances. Please call our office for rates and scheduling.
- Paint, used motor oil, acid containers, construction waste, tires and other hazardous materials cannot be accepted for transport to the landfill.
- Styrofoam packing peanuts need to be BAGGED SEPARATELY and SECURELY TIED to prevent them from blowing all over your neighborhood! Please don't set them out inside cardboard boxes, for the moment the box is crushed, the peanuts fly everywhere and there's nothing our guys can do to corral them!
- We cannot be responsible for items left next to garbage cans. Once it goes into the rubbish truck, it's gone forever! Your kokua is needed in making sure that your rubbish is placed CURBSIDE in an obvious and accessible spot for our drivers – with nothing nearby that you *don't* want thrown away.
- Pickup times can vary from week to week so PLEASE HAVE YOUR RUBBISH OUT BY 7:00 AM.
- Our drivers work ALL HOLIDAYS – even Thanksgiving and Christmas Day!

Please feel free to call our office at 329-3440 any time you have questions or need special assistance. We look forward to servicing you and hope to have you on our route for many years to come.